First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From Jason Reiss

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

He did a fantastic job!!

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below)

His above + beyond help that he offered! He is Excellent at what he does!

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help?

Name: Kendal Johnson + Zach Phone Number: 267-221-0248 Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From John Meyers

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

NOTHING !!

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you

very personal

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help?

Name: _____ Phone Number: _____ Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From Brett Buzdygon

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

no.

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below)

Explained to us what all the business jargon meant. Took his time and answered ALL question

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help? none right now.

Name: _____ Phone Number: _____ Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From Jamie Kandel

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below)

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help?

Name: _____ Phone Number: _____ Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From Linda Maximowicz

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

1st Intercoastal Mortgage should have made this loan an "IN-HOUSE" mortgage.

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below)

Got the "NO-DOC" Loan which I needed at this point of my life.

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help? I will give your name when situation arises.

Name: _____ Phone Number: _____ Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From Lori Novak

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below)

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help?

Name: _____ Phone Number: _____ Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From Valerie Dolan

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below)

Jeff had a very good hands-on approach which was very appreciated

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help?

Name: _____ Phone Number: _____ Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From David Nagy

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

No. Jeff was great! He also was there every step of the way.

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below)

Always got back to use & was honest the whole time. He def. looked out for what we real needed.

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help? Not right now.

Name: [illegible] Phone Number: _____ Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From James Miracle

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

No, Jeffrey Garber went above & beyond what we expected from a mortgage consultant.

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below)

He taught us about more then just how to get a mortgag Jeffrey taught us about saving strategies & how to better prepare for the future.

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help?

Name: _____ Phone Number: _____ Email: _____

We dont know anybody looking for a mortgage right now, but we will be sure to recommend Jeffrey Garber if we hear anything.

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No

* Jeffrey Garber is an exceptional mortgage consultant. We were very comfortable working with him & appreciate the extra knowledge we gained through him.

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From Rich Zirpoli

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below)

found Jeffrey very knowledgable and he explored every possibility we had to be able to purchase our home!! :)

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

definitely

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help?

Name: _____ Phone Number: _____ Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No

Thanks again!! :)

Rich and Shannon

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From Theresa Katalinas

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

Beyond
a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

I would feel better knowing that Mr. Garber received a raise or commendation for his tireless work.

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below) In dealing with our home purchase, Mr. Garber did everything exceptionally well. He was prompt at returning calls/emails and always accessible. →

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help? No one comes to mind at the moment, but I will send you any prospects that I know of

Name: _____ Phone Number: _____ Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) ~~Yes~~ b) No

Absolutely!

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From Paul Turner

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below)

N/A.

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below)

- he explained the process ~~that~~ and walked you threw every step. He made you feel comfortable.

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help?

Name: _____ Phone Number: _____ Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No

I don't have any family/friends ~~thinking~~ about moving - Sorry!!

First Intercoastal Mortgage, LLC
Customer Satisfaction Questionnaire
From Jason Hosonitz

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from First Intercoastal Mortgage, LLC?

a) Excellent b) Good c) Fair d) Poor

2. How would you rate your level of satisfaction with the overall experience in dealing with Jeffrey Garber and First Intercoastal Mortgage, LLC?

a) Very Satisfied b) Satisfied c) Unsatisfied

3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be:

a) Knowledge/Professionalism b) Service c) Integrity d) Competitive Rates

4. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC could have done to improve the overall experience for you? (please write in below) We were very satisfied with the overall experience.

5. Was there anything Jeffrey Garber or First Intercoastal Mortgage, LLC did exceptionally well and that you particularly appreciated? (please write in below) They were very accomadating to our unique situation. Jefftey was easy to get in contact with and responded to correspondences quickl

6. Would you be willing to recommend Jeffrey Garber to family members or friends?

a) Yes b) No

7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Jeffrey Garber may be able to help? * we have no family or friends interested in purchasi a house at this time.

Name: _____ Phone Number: _____ Email: _____

Name: _____ Phone Number: _____ Email: _____

8. May we use your feedback from this survey as a client testimonial?

a) Yes b) No